Mindomo Accessibility Statement

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outlin	uct Description: Mindomo is a collaborative mind mapping, concept mapping, an ning tool with functionalities dedicated to education. We offer a cloud app, a desk dows, Mac, Linux) and mobile apps (Android and iOS).	
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About This Document

Administrators and decision-makers can use this Voluntary Product Accessibility Template, or VPAT, to evaluate Mindomo's conformance with the accessibility standards under Section 508 of the Rehabilitation Act and WCAG 2.1 AA.

Accessibility Statement

To meet the various accessibility requirements of our users, Mindomo is committed to ensuring that its products are inclusive. Mindomo strives for WCAG 2.1 Level A/AA and Section 508 conformance. Regular testing (internal) is conducted to identify conformance issues, with processes in place for timely remediation of accessibility issues that are identified. Mindomo is a complex and broad system. The information below is current as of the date given.

Automated tools, assistive technology (such screen readers, keyboard testing, etc.), and coding best practices are frequently used during testing. Mechanisms are in place for logging and fixing accessibility defects.

Terms

The terms used in the Conformance Level information are defined as follows:

- Supports: The product's functionality has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: A few of the product's features do not meet the criterion.
- Does Not Support: The majority of a product's functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.

WCAG 2.1 Report

This table demonstrates the conformance of the Mindomo (including web content, electronic documents, software components, and authoring systems) with WCAG 2.1

'Expert Software Applications' Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Mindomo

Report Date: July 2022

Product Description: Mindomo is a collaborative mind mapping, concept mapping, and outlining tool with functionalities dedicated to education. We offer a cloud app, a desktop app (Windows, Mac, Linux) and mobile apps (Android and iOS).

Contact Information: support@mindomo.com

Notes:

Evaluation Methods Used: Software analysis according to VPAT standards indicated in the document.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (Yes)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (Yes)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	(Yes)

Terms

[&]quot;Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Closed: Supports Authoring Tool: Supports	Web: Electronic Docs: Software: Closed: Authoring Tool:
Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed	Web: Supports Electronic Docs: Supports Software: Supports Closed: Supports Authoring Tool: Supports	Web: Electronic Docs: Software: Closed: Authoring Tool:
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web)	Web: Supports Electronic Docs: Supports Software: Supports Closed: Supports Authoring Tool: Supports	Web: Electronic Docs: Software: Closed: Authoring Tool:

 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Closed: Supports Authoring Tool: Supports	Web: Electronic Docs: Software: Closed: Authoring Tool:
 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 1.3.1 Info and Relationships (Level A) Also applies to: 		
EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Closed: Supports Authoring Tool: Supports	Web: Electronic Docs: Software: Closed: Authoring Tool:
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria	Web: Supports Electronic Docs: Supports Software: Supports	Web: Electronic Docs: Software:

• 9.1.3.2 (Web)	Closed: Supports	Closed:
• 10.1.3.2 (Non-web	Authoring Tool: Supports	Authoring Tool:
document)		
• 11.1.3.2.1 (Open		
Functionality Software)		
• 11.1.3.2.2 (Closed		
Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)	ļ	
1.3.3 Sensory Characteristics (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.3 (Web)		
• 10.1.3.3 (Non-web		
document)	Web: Supports	Web:
• 11.1.3.3 (Open	Electronic Docs: Supports	Electronic Docs:
Functionality Software)	Software: Supports	Software:
• 11.1.3.3 (Closed Software)	Closed: Supports	Closed:
• 11.8.2 (Authoring Tool)	Authoring Tool: Supports	Authoring Tool:
12.1.2 (Product Docs)12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.4.1 Use of Color (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.1 (Web)		
• 10.1.4.1 (Non-web		
document)	L	L
• 11.1.4.1 (Open	Web: Supports	Web:
Functionality Software)	Electronic Docs: Supports	Electronic Docs:
• 11.1.4.1 (Closed Software)	Software: Supports	Software:
• 11.8.2 (Authoring Tool)	Closed: Supports	Closed:
• 12.1.2 (Product Docs)	Authoring Tool: Supports	Authoring Tool:
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.4.2 Audio Control (Level A)	Web: Supports	Web:
Also applies to:	Electronic Docs: Supports	Electronic Docs:

EN 301 549 Criteria	Software: Supports	Software:
• 9.1.4.2 (Web)	Closed: Supports	Closed:
• 10.1.4.2 (Non-web	Authoring Tool: Supports	Authoring Tool:
document)		
• 11.1.4.2 (Open		
Functionality Software)		
• 11.1.4.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.1.1 Keyboard (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.1.1 (Web)		
• 10.2.1.1 (Non-web		
document)	Wale Consider	Mr. I.
• 11.2.1.1.1 (Open	Web: Supports	Web:
Functionality Software)	Electronic Docs: Supports	Electronic Docs:
• 11.2.1.1.2 (Closed	Software: Supports	Software:
Software)	Closed: Supports	Closed:
• 11.8.2 (Authoring Tool)	Authoring Tool: Supports	Authoring Tool:
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
 504.2 (Authoring Tool) 		
• 602.3 (Support Docs)		
2.1.2 No Keyboard Trap (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.1.2 (Web)		
• 10.2.1.2 (Non-web		
document)	Wale Consider	Mr. I.
• 11.2.1.2 (Open	Web: Supports	Web:
Functionality Software)	Electronic Docs: Supports	Electronic Docs:
• 11.2.1.2 (Closed Software)	Software: Supports	Software:
• 11.8.2 (Authoring Tool)	Closed: Supports	Closed:
• 12.1.2 (Product Docs)	Authoring Tool: Supports	Authoring Tool:
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
1		
• 602.3 (Support Docs)		

2.1.4 Chara	icter Key Shortcuts (Level A		
2.1 only)			
Also ap	plies to:		
1	549 Criteria		
•	9.2.1.4 (Web)		
•	10 2 1 4 (Non-weh		
	document)	Web: Supports	Web:
•	11 2 1 / 1 (Onen	Electronic Docs: Supports	Electronic Docs:
	Functionality Software)	Software: Supports	Software:
•	11 2 1 4 2 (Closed	Closed: Supports	Closed:
	Software)	Authoring Tool: Supports	Authoring Tool:
	11.8.2 (Authoring Tool)		
	12.1.2 (Product Docs)		
	12.2.4 (Support Docs)		
Povisod	Section 508 – Does not		
	1 Section 308 – Does not		
apply	g Adjustable (Level A)		
	pplies to:		
	549 Criteria		
•	9.2.2.1 (Web) 10.2.2.1 (Non-web		
•	•		
	document)	Web: Supports	Web:
•	11.2.2.1 (Open	Electronic Docs: Supports	Electronic Docs:
	Functionality Software)	Software: Supports	Software:
•	11.2.2.1 (Closed Software)	Closed: Supports	Closed: Authoring Tool:
•	11.8.2 (Authoring Tool)	Authoring Tool: Supports	
•	12.1.2 (Product Docs)		
• · · · · ·	12.2.4 (Support Docs)		
	d Section 508		
•	501 (Web)(Software)		
•	504.2 (Authoring Tool)		
•	602.3 (Support Docs)		
	e, Stop, Hide (Level A)		
	plies to:		
EN 301	549 Criteria		
•	9.2.2.2 (Web)		
•	10.2.2.2 (Non-web		
	document)	Web: Supports	Web:
•	11.2.2.2 (Open	Electronic Docs: Supports	Electronic Docs:
	Functionality Software)	Software: Supports	Software:
•	11.2.2.2 (Closed Software)	Closed: Supports	Closed:
•	11.8.2 (Authoring 1001)	Authoring Tool: Supports	Authoring Tool:
•	12.1.2 (Product Docs)		
•	12.2.4 (Support Docs)		
Revised	Section 508		
•	501 (Web)(Software)		
•	504.2 (Authoring Tool)		
•	602.3 (Support Docs)		

2.3.1 Three	Flashes or Below		
Threshold ((Level A)		
Also ap	plies to:		
EN 301	549 Criteria		
•	9.2.3.1 (Web)		
•	10.2.3.1 (Non-web		
		Web: Supports	Web:
•	•	Electronic Docs: Supports	Electronic Docs:
			Software:
•	11.2.3.1 (Closed Software)	1 7	Closed:
•		Authoring Tool: Supports	Authoring Tool:
•	12.1.2 (Product Docs)	, and the same of	
•	12.2.4 (Support Docs)		
Revised	d Section 508		
•	501 (Web)(Software)		
	504.2 (Authoring Tool)		
	602.3 (Support Docs)		
2 4 1 Bypac	ss Blocks (Level A)		
	pplies to:		
	549 Criteria		
	9.2.4.1 (Web)		
•	` '		
•	10.2.4.1 (Non-web		
	document) – Does not		
	apply		
•	11.2.4.1 (Open		
	Functionality Software) –		
	Does not apply	l.,	L., .
•	11.2.4.1 (Closed Software)		Web:
			Electronic Docs:
•		Authoring Tool: Supports	Authoring Tool:
•	12.1.2 (Product Docs)		
•	12.2.4 (Support Docs)		
Revised	d Section 508		
•	501 (Web)(Software) –		
	Does not apply to		
	non-web software		
•	504.2 (Authoring Tool)		
•	602.3 (Support Docs) –		
	Does not apply to		
	non-web docs		
2.4.2 Page	Titled (Level A)		
		Web: Supports	Web:
-			Electronic Docs:
•	9.2.4.2 (Web)	Software: Supports	Software:
•			Authoring Tool:
	document)		
-	•	!	

• 11.2.4.2 (Open		
Functionality Software) -		
Does not apply		
• 11.2.4.2 (Closed Software)		
Does not apply		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.4.3 Focus Order (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.3 (Web)		
• 10.2.4.3 (Non-web		
document)	M/alay Course auto	Wale.
• 11.2.4.3 (Open	Web: Supports	Web:
Functionality Software)	Electronic Docs: Supports	Electronic Docs:
• 11.2.4.3 (Closed Software)	Software: Supports	Software:
• 11.8.2 (Authoring Tool)	Closed: Supports	Closed:
• 12.1.2 (Product Docs)	Authoring Tool: Supports	Authoring Tool:
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.4.4 Link Purpose (In Context) (Level		
A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.4 (Web)		
• 10.2.4.4 (Non-web		
document)	Web: Supports	Web:
• 11.2.4.4 (Open	Electronic Docs: Supports	Electronic Docs:
Functionality Software)	Software: Supports	Software:
• 11.2.4.4 (Closed Software	Closed: Supports	Closed:
• 11.8.2 (Authoring Tool)	Authoring Tool: Supports	Authoring Tool:
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
501 (Web)(Software)		
 504.2 (Authoring Tool) 		
• 602.3 (Support Docs)		
2.5.1 Pointer Gestures (Level A 2.1	Web: Supports	Web:
only)	Electronic Docs: Supports	Electronic Docs:
Also applies to:	Software: Supports	Software:

EN 301 549 Criteria	Closed: Supports	Closed:
• 9.2.5.1 (Web)	Authoring Tool: Supports	Authoring Tool:
• 10.2.5.1 (Non-web		
document)		
• 11.2.5.1 (Open		
Functionality Software)		
• 11.2.5.1 (Closed Software)		
 11.8.2 (Authoring Tool) 		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not		
apply		
2.5.2 Pointer Cancellation (Level A 2.1		
only)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.5.2 (Web)		
• 10.2.5.2 (Non-web	Web: Supports	Web:
document)	Electronic Docs: Supports	Electronic Docs:
• 11.2.5.2 (Open	Software: Supports	Software:
Functionality Software)	Closed: Supports	Closed:
• 11.2.5.2 (Closed Software)	Authoring Tool: Supports	Authoring Tool:
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not		
apply		
2.5.3 Label in Name (Level A 2.1 only)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.5.3 (Web)		
• 10.2.5.3 (Non-web		
document)	Web: Supports	Web:
• 11.2.5.3.1 (Open	Electronic Docs: Supports	Electronic Docs:
Functionality Software)	Software: Supports	Software:
• 11.2.5.3.2 (Closed	Closed: Supports	Closed:
Software)	Authoring Tool: Supports	Authoring Tool:
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not		
apply		
2.5.4 Motion Actuation (Level A 2.1	Web: Not applicable	Web:
only)	Electronic Docs: Not applicable	Electronic Docs:
Also applies to:	Software: Not applicable	Software:
EN 301 549 Criteria	Closed: Not applicable	Closed:
• 9.2.5.4 (Web)	Authoring Tool: Not applicable	Authoring Tool:

• 10.2.5.4 (Non-web		
document)		
• 11.2.5.4 (Open		
Functionality Software)		
• 11.2.5.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not		
apply		
3.1.1 Language of Page (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.1.1 (Web)		
• 10.3.1.1 (Non-web		
document)		
•	Web: Supports	Web:
· ·	Electronic Docs: Supports	Electronic Docs:
•		Software:
	Software: Supports	Closed:
- I	Closed: Supports	
	Authoring Tool: Supports	Authoring Tool:
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.2.1 On Focus (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.2.1 (Web)		
• 10.3.2.1 (Non-web		
document)	 Web: Supports	Web:
1 11371(Onen	Electronic Docs: Supports	Electronic Docs:
I FIINCTIONALITY SOTTWAREI	Software: Supports	Software:
• 11.3.2.1 (Closed Software)	Closed: Supports	
• 11.8.2 (Authoring Tool)	Authoring Tool: Supports	Closed:
• 12.1.2 (Product Docs)	Authoring Tool: Supports	Authoring Tool:
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
, , ,	Web: Supports	Web:
3.2.2 On Input (Level A)	Electronic Docs: Supports	Electronic Docs:
Also applies to:	Software: Supports	Software:
EN 301 549 Criteria	Closed: Supports	Closed:
1 • 4377(Web)	Authoring Tool: Supports	Authoring Tool:
L	r tattioning room Supports	radioing foon

1.3.2.2 (Open Functionality Software)			
■ 11.3.2.2 (Closed Software) ■ 12.2.4 (Support Docs) Revised Section 508 ■ 501 (Web)(Software) ■ 9.3.3.1 (Veb) ■ 10.3.3.1.2 (Closed Software) ■ 11.3.3.1.2 (Closed Software) ■ 11.3.2 (Authoring Tool) ■ 12.2.4 (Support Docs) ■ 12.2.4 (Support Docs) Revised Section 508 ■ 501 (Web)(Software) ■ 504.2 (Authoring Tool) ■ 602.3 (Support Docs) ■ 13.3.2 (Closed Software) ■ 13.3.3 (Losed Software) ■ 13.3.4 (Losed Software) ■ 13.3.5 (Losed Software) ■ 13.3.6 (Losed Software) ■ 13.3.7 (Losed Software) ■ 13.3.7 (Losed Software) ■ 13.3.8 (Losed Software) ■ 13.3.8 (Losed Software) ■ 13.3.9 (Losed Software) ■ 13.3.9 (Losed Software) ■ 13.3.1 (Losed Software) ■ 13.3.3 (Losed Software) ■ 13.3.4 (Losed Software) ■ 13.3.5 (Losed Software) ■ 13.3.5 (Losed Software) ■ 13.3.6 (Losed Software) ■ 13.3.7 (Losed Software) ■ 13.3.8 (Losed Software) ■ 13.3.8 (Losed Software) ■ 13.3.9 (Losed Software) ■ 13.3.9 (Losed Softwar	• 10.3.2.2 (Non-web		
Functionality Software 1.1.3.2.2 (Closed Software) 1.1.3.2.2 (Closed Software) 1.1.3.2.2 (Closed Software) 1.2.1.2 (Product Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 3.3.1 Frord Identification (Level A) Also applies to: EN 301.549 Criteria 1.1.3.3.1.2 (Open Functionality Software) 1.1.3.3.1.2 (Open Functionality Software) 1.1.3.1.2 (Product Docs) 1.2.1.2 (Product Docs) 1.2.2.4 (Support Docs) Sa.3.2 (Authoring Tool) 1.2.3.2 (Authoring Tool) 1.3.3.2 (Quentoring Tool) 502.3 (Support Docs) Sa.3.2 (Labels or Instructions (Level A) Also applies to: EN 301.549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web) document) 1.3.3.2 (Closed Software) 1.3.3.3 (Closed Software) 1.3.3.2 (Closed Software) 1.3.3.3 (Closed Software) 1.3.3.3 (Closed Software) 1.3.3 (Authoring Tool) 1.3.3 (Aut	document)		
	• 11.3.2.2 (Open		
■ 11.8.2 (Authoring Tool) ■ 12.1.2 (Product Docs) ■ 12.2.4 (Support Docs) Revised Section 508 ■ 501 (Web)(Software) ■ 504.2 (Authoring Tool) ■ 602.3 (Support Docs) 3.3.1 Fror Identification (Level A) Also applies to: EN 301 549 Criteria ■ 9.3.3.1 (Won-web document) ■ 11.3.3.1.1 (Open Functionality Software) ■ 11.3.2 (Authoring Tool) ■ 12.1.2 (Product Docs) ■ 12.1.2 (Product Docs) ■ 12.1.2 (Product Docs) ■ 12.1.2 (Support Docs) 3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria ■ 9.3.3.2 (Closed Software) ■ 11.3.3.2 (Clopen Functionality Software) ■ 11.3.3.2 (Clopen Functionality Software) ■ 11.3.3.2 (Closed Software: ■ 11.3.3.2 (Authoring Tool) ■ 602.3 (Support Docs) ■ 602.3 (Support Docs) ■ 602.3 (Support Docs) Authoring Tool: Supports Closed: Authoring Tool: Web: ■ Web: ■ Clectronic Docs: Software: □ Closed: Authoring Tool: Electronic Docs: Electronic Docs: Electronic Docs: Electronic Docs:	Functionality Software)		
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Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 4.1.1 Parsing (Level A) Also applies to: Web: Partially supports Electronic Docs: Partially Electronic Docs:	• 12.1.2 (Product Docs)		
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 504.2 (Authoring Tool) 602.3 (Support Docs) 4.1.1 Parsing (Level A) Also applies to: Web: Partially supports Electronic Docs: Partially Electronic Docs: 			
• 602.3 (Support Docs) 4.1.1 Parsing (Level A) Also applies to: Web: Partially supports Electronic Docs: Partially Electronic Docs:			
4.1.1 Parsing (Level A) Also applies to: Web: Partially supports Electronic Docs: Partially Electronic Docs:	1		
Also applies to: Electronic Docs: Partially Electronic Docs:			
EN 301 549 Criteria supports Software:		1	
	EN 301 549 Criteria	supports	Software:

		L c	I
•	9.4.1.1 (Web)		Authoring Tool:
•	· · · · · · · · · · · · · · · · · · ·	Authoring Tool: Partially	
	•	supports	
•	11.4.1.1.1 (Open		
	Functionality Software)		
•	11.4.1.1.2 (Closed		
	Software) – Does not		
	apply		
•	11.8.2 (Authoring Tool)		
•	12.1.2 (Product Docs)		
•	12.2.4 (Support Docs)		
Revised	d Section 508		
•	501 (Web)(Software)		
•	504.2 (Authoring Tool)		
•	602.3 (Support Docs)		
	e, Role, Value (Level A)		
Also ap	plies to:		
EN 301	549 Criteria		
•	9.4.1.2 (Web)		
•	10.4.1.2 (Non-web		
	document)		
•	11.4.1.2.1 (Open	Web: Supports	Web:
	Functionality Software)		Electronic Docs:
•			Software:
	Software) - Not required	Authoring Tool: Supports	
•	11.8.2 (Authoring Tool)		Authoring Tool:
•	12.1.2 (Product Docs)		
•	12.2.4 (Support Docs)		
Revised	d Section 508		
•	501 (Web)(Software)		
•	504.2 (Authoring Tool)		
•	602.3 (Support Docs)		

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)		
Also applies to:		
EN 301 549 Criteria	Web: Supports	Web:
• 9.1.2.4 (Web)	Electronic Docs: Supports	Electronic Docs:
• 10.1.2.4 (Non-web	Software: Supports	Software:
document)	Closed: Supports	Closed:
• 11.1.2.4 (Open	Authoring Tool: Supports	Authoring Tool:
Functionality Software)		
• 11 1 2 4 (Closed Software)		

•	11.8.2 (Authoring Tool)		
•	12.1.2 (Product Docs)		
•	12.2.4 (Support Docs)		
Revised	Section 508		
•	501 (Web)(Software)		
•	504.2 (Authoring Tool)		
•	602.3 (Support Docs)		
1.2.5 Audio	Description (Prerecorded)		
(Level AA)	•		
Also ap	plies to:		
EN 301	549 Criteria		
•	9.1.2.5 (Web)		
•	10.1.2.5 (Non-web		
	document)	Web: Supports	Web:
•	11.1.2.5 (Open	Electronic Docs: Supports	Electronic Docs:
	Functionality Software)	Software: Supports	Software:
•	11.1.2.5 (Closed Software)	Closed: Supports	Closed:
•	11.8.2 (Authoring Tool)	Authoring Tool: Supports	Authoring Tool:
•	12.1.2 (Product Docs)		
•	12.2.4 (Support Docs)		
Revised	d Section 508		
•	501 (Web)(Software)		
•	504.2 (Authoring Tool)		
•	602.3 (Support Docs)		
1.3.4 Orien	tation (Level AA 2.1 only)		
Also ap	plies to:		
EN 301	549 Criteria		
•	9.1.3.4 (Web)		
•	10.1.3.4 (Non-web	Web: Supports	Web:
	documenti	Electronic Docs: Supports	Electronic Docs:
•	11 1 3 // (()nen	Software: Supports	Software:
	Functionality Software)		Closed:
•	11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool)	Authoring Tool: Supports	Authoring Tool:
•	, ,	Tuttioning root. Supports	Additioning root.
•	12.1.2 (Product Docs)		
•	12.2.4 (Support Docs)		
Revised	d Section 508 – Does not		
apply			
	ify Input Purpose (Level AA		
2.1 only)		Web: Partially supports	
	•	Electronic Docs: Partially	Web:
EN 301		supports	Electronic Docs:
•		Software: Partially supports	Software:
•		Closed: Partially supports	Closed:
	·-	Authoring Tool: Partially	Authoring Tool:
•	- · · · · · · · · · · · · · · · · · · ·	supports	
	Functionality Software)		

11.1.3.5.2 (Closed Software)
11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 11.1.4.3 (Non-web document) 11.1.4.3 (Closed Software) 11.1.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.1.2 (Product Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.1 (Open Functionality Software) 50ftware: Supports Web: Supports Electronic Docs: Supports Closed: Authoring Tool: Web: Supports Web: Electronic Docs: Software: Closed: Authoring Tool: Web: Supports Web: Electronic Docs: Software: Closed: Authoring Tool: Web: Supports Electronic Docs: Software: Closed: Software: Cl
12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply 1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria
12.2.4 (Support Docs) Revised Section 508 – Does not apply 1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria
Revised Section 508 – Does not apply 1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.1.4.3 (Closed Software) 11.1.4.2 (Product Docs) 12.1.2 (Product Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.4 (Open Functionality Software) 11.1.4.4 (Closed Software) 11.1.4.4 (Closed Software) 11.1.4.4 (Closed Software) 11.1.4.4 (Closed Software) 11.1.4.5 (Closed Software) 11.1.4.5 (Closed Software) 11.1.4.6 (Closed Software) 11.1.4.7 (Closed Software) 11.1.4.8 (Closed Software) 11.1.4.9 (Closed Software) 11.1.4.9 (Closed Software) 11.1.4.9 (Closed Software) 11.1.4.9 (Closed Software: Supports Software: Closed:
Revised Section 508 – Does not apply 1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.1.4.3 (Closed Software) 11.1.4.2 (Product Docs) 12.1.2 (Product Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.4 (Open Functionality Software) 11.1.4.4 (Closed Software) 11.1.4.4 (Closed Software) 11.1.4.4 (Closed Software) 11.1.4.4 (Closed Software) 11.1.4.5 (Closed Software) 11.1.4.5 (Closed Software) 11.1.4.6 (Closed Software) 11.1.4.7 (Closed Software) 11.1.4.8 (Closed Software) 11.1.4.9 (Closed Software) 11.1.4.9 (Closed Software) 11.1.4.9 (Closed Software) 11.1.4.9 (Closed Software: Supports Software: Closed:
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.1.4.4.2 (Closed Software) • 11.1.4.4.2 (Closed Software) • 201.4.4 (Closed Software) • 11.1.4.4.2 (Closed Software) • 11.1.4.4.2 (Closed Software)
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.1.4.4.2 (Closed Software) • 11.1.4.4.2 (Closed Software) • 201.4.4 (Closed Software) • 11.1.4.4.2 (Closed Software) • 11.1.4.4.2 (Closed Software)
Also applies to: EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.4.1 (Open Functionality Software) 12.1.4 (Support Docs) 13.1.4 (Non-web document) 14.1.4.2 (Closed Software) 15.1.4.4 (Non-web document) 15.1.4.4 (Non-web document) 16.1.4.4 (Non-web document) 17.1.4.4.1 (Open Functionality Software) 17.1.4.4.2 (Closed Software) 18.2 (Authoring Tool) 18.3 (Authoring Tool) 18.4 (Web) 18.5 (Authoring Tool) 18.5 (Authoring Tool) 18.6 (Closed: Supports Software: Supports Software: Supports Software: Software: Software: Software: Software: Software: Software: Closed: Software: Software: Closed: Software: Software: Closed: Software: Software: Software: Closed: Software: Software: Software: Closed: Software: Software: Closed: Software: Software: Software: Closed: Software: Closed: Software: Software: Closed: Software: Software: Software: Closed: Software: Software: Software: Closed: Software: Software: Closed: Cl
9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4.1 (Open Functionality Software) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software) 11.1.4.4.2 (Closed Software) Software: Supports Web: Electronic Docs: Software: Closed: Authoring Tool: Web: Supports Web: Electronic Docs: Software: Closed: Authoring Tool: Web: Supports Electronic Docs: Supports Web: Electronic Docs: Supports Electronic Docs: Supports Software: Supports Electronic Docs: Supports Software: Supports Electronic Docs: Supports Software: Supports Electronic Docs: Software: Supports
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document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.4.4.1 (Open Functionality Software) • 11.4.4.2 (Closed Software) • 11.1.4.4.2 (Closed Software) Web: Supports Closed: Authoring Tool: Web: Authoring Tool: Web: Supports Web: Electronic Docs: Software: Vweb: Electronic Docs: Software: Closed: Web: Electronic Docs: Software: Software: Closed:
• 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.2 (Closed Software) • Closed: Supports Software: Supports Flectronic Docs: Software: Electronic Docs: Software: Software: Software: Closed: Web: Electronic Docs: Software: Software: Software: Software: Closed: Closed:
Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) I.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.1.4.3 (Closed Software) • 11.1.4.4.2 (Closed Software) • 11.1.4.4.3 (Closed Software) • 11.1.4.4.3 (Closed Software) • 11.1.4.4.4 (Closed Software) • 11.1.4.4.5 (Closed Software) • 11.1.4.4.5 (Closed Software) • 11.1.4.4.5 (Closed Software)
 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software) Software: Supports Software: Supports Software: Supports Software: Closed: Software: Closed:
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Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.2 (Closed Software: Supports Software: Software) Closed: Supports Closed:
 504.2 (Authoring Tool) 602.3 (Support Docs) 1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software: Supports Software: Software: Closed: Web: Supports Electronic Docs: Supports Software: Closed:
 504.2 (Authoring Tool) 602.3 (Support Docs) 1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software: Supports Software: Software: Closed: Web: Supports Electronic Docs: Supports Software: Closed:
 602.3 (Support Docs) 1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) Functionality Software) 11.1.4.4.2 (Closed Software: Supports Software: Software: Software) Closed: Supports Closed:
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software: Supports Software: Software) Closed: Supports Closed:
Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software: Supports Software: Software) Closed: Supports Closed:
EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software: Supports Software: Software) Closed: Supports Closed:
 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software: Supports Software: Software) 10.1.4.4.1 (Non-web document) Web: Supports Web: Electronic Docs: Supports Electronic Docs: Software: Software: Closed: Software: Closed: Supports
 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software: Supports Software: Software) 10.1.4.4.1 (Non-web document) Web: Supports Web: Electronic Docs: Supports Electronic Docs: Software: Software: Closed: Software: Closed: Supports
document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software: Supports Software) Closed: Supports Closed: Closed: Closed: Supports Closed: Supports Closed: Supports Closed: Supports
Functionality Software) Electronic Docs: Supports • 11.1.4.4.2 (Closed Software: Supports Software) Closed: Supports Closed:
Functionality Software) Electronic Docs: Supports • 11.1.4.4.2 (Closed Software: Supports Software) Closed: Supports Closed:
• 11.1.4.4.2 (Closed Software: Supports Software: Closed: Supports Closed:
• 11.8.2 (Authoring Tool) Authoring Tool: Supports Authoring Tool:
• 12.1.2 (Product Docs)
• 12.2.4 (Support Docs)
Revised Section 508
• 501 (Web)(Software)
• 504.2 (Authoring Tool)
602.3 (Support Docs)
1.4.5 Images of Text (Level AA)
Also applies to:
EN 301 549 Criteria Web: Supports Web:
• 9.1.4.5 (Web) Electronic Docs: Supports Electronic Docs:
• 10.1.4.5 (Non-web Software: Supports Software:
document) Authoring Tool: Supports Authoring Tool:
• 11.1.4.5.1 (Open
Functionality Software)

• 11.1.4.5.2 (Closed		
Software) – Does not		
apply		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
 504.2 (Authoring Tool) 		
 602.3 (Support Docs) 		
1.4.10 Reflow (Level AA 2.1 only)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.10 (Web)		
• 10.1.4.10 (Non-web		
document)	Web: Supports	Web:
• 11.1.4.10 (Open	Electronic Docs: Supports	Electronic Docs:
Functionality Software)	Software: Supports	Software:
• 11.1.4.10 (Closed	Closed: Supports	Closed:
Software)	Authoring Tool: Supports	Authoring Tool:
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not		
apply		
1.4.11 Non-text Contrast (Level AA 2.1		
only)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.11 (Web)		
■ 10.1.4.11 (Non-weh		L., ,
document)	Web: Supports	Web:
• 11.1.4.11 (Open	Electronic Docs: Supports	Electronic Docs:
Functionality Software)	Software: Supports	Software:
• 11 1 / 11 /Closed	Closed: Supports	Closed:
Software)	Authoring Tool: Supports	Authoring Tool:
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not		
apply		
1.4.12 Text Spacing (Level AA 2.1 only)		
Also annlies to:	Web: Supports	Web:
EN 301 549 Criteria	Electronic Docs: Supports	Electronic Docs:
• 9.1.4.12 (Web)	Software: Supports	Software:
■ 10.1.4.12 (Non-weh	Closed: Supports	Closed:
document)	Authoring Tool: Supports	Authoring Tool:
	I.	I .

•	11.1.4.12 (Open		
	Functionality Software)		
•	11.1.4.12 (Closed		
	Software)		
•	11.8.2 (Authoring Tool)		
•	12.1.2 (Product Docs)		
•	12.2.4 (Support Docs)		
Revised	d Section 508 – Does not		
apply			
	tent on Hover or Focus		
(Level AA 2			
II [∓]	pplies to:		
	549 Criteria		
•	9.1.4.13 (Web)		
•	10 1 / 13 (Non-web	l	L
	document)	Web: Supports	Web:
•	11 1 / 13 (Open	Electronic Docs: Supports	Electronic Docs:
	Functionality Software)	Software: Supports	Software:
•	11 1 / 13 (Closed	Closed: Supports	Closed:
	Software)	Authoring Tool: Supports	Authoring Tool:
•	11.8.2 (Authoring Tool)		
•	12.1.2 (Product Docs)		
•	12.2.4 (Support Docs)		
Revised	d Section 508 – Does not		
apply			
	ple Ways (Level AA)		
	pplies to:		
	549 Criteria		
	9.2.4.5 (Web)		
•	10.2.4.5 (Non-web		
	document) – Does not		
	apply		
•	11.2.4.5 (Open		
	Functionality Software) –		
	Does not apply		
•	11.2.4.5 (Closed Software)	Web: Supports	Web:
	-	Electronic Docs: Supports	Electronic Docs:
•	11.8.2 (Authoring Tool)	Authoring Tool: Supports	Authoring Tool:
•	12.1.2 (Product Docs)		
•	12.2.4 (Support Docs)		
Revised	d Section 508		
•	501 (Web)(Software) –		
	Does not apply to		
	non-web software		
•	504.2 (Authoring Tool)		
•	602.3 (Support Docs) –		
	Does not apply to		
	non-web docs		
_			

2.4.6 Headings and Labels (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.6 (Web)		
• 10.2.4.6 (Non-web		
document)	Make Companie	NA/ala.
• 11.2.4.6 (Open	Web: Supports	Web:
Functionality Software)	Electronic Docs: Supports	Electronic Docs:
• 11.2.4.6 (Closed Software)	Software: Supports	Software:
• 11.8.2 (Authoring Tool)	Closed: Supports	Closed:
• 12.1.2 (Product Docs)	Authoring Tool: Supports	Authoring Tool:
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.4.7 Focus Visible (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.7 (Web)		
• 10.2.4.7 (Non-web		
document)	Mah. Supports	Web:
• 11.2.4.7 (Open	Web: Supports	Electronic Docs:
Functionality Software)	Electronic Docs: Supports Software: Supports	Software:
• 11.2.4.7 (Closed Software)	Closed: Supports	Closed:
• 11.8.2 (Authoring Tool)	Authoring Tool:Supports	Authoring Tool:
• 12.1.2 (Product Docs)	Authorning Tool.Supports	Authornig tool.
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.1.2 Language of Parts (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.1.2 (Web)		
• 10.3.1.2 (Non-web		
document)		
• 11.3.1.2 (Open	Web: Supports	Web:
Functionality Software) –	Electronic Docs: Supports	Electronic Docs:
Does not apply	Software: Supports	Software:
• 11.3.1.2 (Closed Software)	Authoring Tool: Supports	Authoring Tool:
Does not apply		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		

•	504.2 (Authoring Tool)		
•	602.3 (Support Docs)		
3.2.3 Consi	istent Navigation (Level AA)		
Also ap	oplies to:		
EN 301	549 Criteria		
•	9.3.2.3 (Web)		
•	10.3.2.3 (Non-web		
	document) – Does not		
	apply		
•	11.3.2.3 (Open		
	Functionality Software) –		
	Does not apply		
•	11.3.2.3 (Closed Software)	Web: Supports	Web:
		Electronic Docs: Supports	Electronic Docs:
•		Authoring Tool: Supports	Authoring Tool:
•	12.1.2 (Product Docs)		
•	12.2.4 (Support Docs)		
Revised	d Section 508		
•	501 (Web)(Software) –		
	Does not apply to		
	non-web software		
•	504.2 (Authoring Tool)		
•	602.3 (Support Docs) –		
	Does not apply to		
2.2.4.6	non-web docs		
	istent Identification (Level		
AA)	anline to		
	oplies to:		
	549 Criteria		
•	9.3.2.4 (Web) 10.3.2.4 (Non-web		
•	document) – Does not		
	apply		
	11.3.2.4 (Open		
	- •	 Web: Supports	Web:
	•	Electronic Docs: Supports	Electronic Docs:
•	11.3.2.4 (Closed Software)		Authoring Tool:
	Does not apply		rationing room
•	11.8.2 (Authoring Tool)		
•	12.1.2 (Product Docs)		
•	12.2.4 (Support Docs)		
Revised	d Section 508		
•	501 (Web)(Software) –		
	Does not apply to		
	non-web software		
•	504.2 (Authoring Tool)		
	, 0 /		<u> </u>

• 602.3 (Support Docs) –		
Does not apply to		
non-web docs		
3.3.3 Error Suggestion (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.3.3 (Web)		
• 10.3.3.3 (Non-web	With Brown to the state of	
document)	Web: Does not support	M. I
• 11.3.3.3 (Open	Electronic Docs: Does not	Web:
Functionality Software)	support	Electronic Docs:
• 11.3.3.3 (Closed Software)	Software: Partially supports	Software:
• 11.8.2 (Authoring Tool)	Closed: Does not support	Closed:
• 12.1.2 (Product Docs)	Authoring Tool: Does not	Authoring Tool:
• 12.2.4 (Support Docs)	support	
Revised Section 508		
501 (Web)(Software)		
 504.2 (Authoring Tool) 		
• 602.3 (Support Docs)		
3.3.4 Error Prevention (Legal,		
Financial, Data) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.3.4 (Web)		
• 10.3.3.4 (Non-web	Web: Does not support	
document)	Electronic Docs: Does not	Web:
• 11.3.3.4 (Open	support	Electronic Docs:
Functionality Software)	Software: Does not support	Software:
• 11.3.3.4 (Closed Software)	Closed: Does not support	Closed:
• 11.8.2 (Authoring Tool)	Authoring Tool: Does not	Authoring Tool:
• 12.1.2 (Product Docs)	support	
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
4.1.3 Status Messages (Level AA 2.1		
only)		
Also applies to:		
EN 301 549 Criteria		
• 9.4.1.3 (Web)	Web: Supports	Web:
• 10.4.1.3 (Non-web	Electronic Docs: Supports	Electronic Docs:
document)	Authoring Tool: Supports	Authoring Tool:
• 11.4.1.3 (Open		
Functionality Software)		
• 11.4.1.3 (Closed Software)		
– Does not apply		
• 11.8.2 (Authoring Tool)		

 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not 	
apply	

Table 3: Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)		
EN 301 549 Criteria – Does not apply Revised Section 508 – Does not	Web: Supports	Web:
apply		
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)		
EN 301 549 Criteria – Does not apply	Web: Supports	Web:
Revised Section 508 – Does not apply		
1.2.8 Media Alternative (Prerecorded) (Level AAA)		
EN 301 549 Criteria – Does not apply Revised Section 508 – Does not	Web: Supports	Web:
apply 1.2.9 Audio-only (Live) (Level AAA)		
EN 301 549 Criteria— Does not apply Revised Section 508 — Does not apply	Web: Supports	Web:
1.3.6 Identify Purpose (Level AAA 2.1 only)		
EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Web:
1.4.6 Contrast (Enhanced) (Level AAA) EN 301 549 Criteria – Does not		
	Web: Supports	Web:
1.4.7 Low or No Background Audio (Level AAA)	Web: Supports	Web:

EN 301 549 Criteria – Does not		
apply		
Revised Section 508 – Does not		
apply		
1.4.8 Visual Presentation (Level AAA)		
EN 301 549 Criteria – Does not		
apply	Web: Supports	Web:
Revised Section 508 – Does not		
apply		
1.4.9 Images of Text (No Exception)		
(Level AAA)		
EN 301 549 Criteria – Does not		L
apply	Web: Supports	Web:
Revised Section 508 – Does not		
apply		
2.1.3 Keyboard (No Exception) (Level		
AAA)		
EN 301 549 Criteria – Does not		
apply	Web: Supports	Web:
Revised Section 508 – Does not		
apply		
2.2.3 No Timing (Level AAA)		
EN 301 549 Criteria – Does not		
apply	Web: Supports	Web:
Revised Section 508 – Does not		
apply		
2.2.4 Interruptions (Level AAA)		
EN 301 549 Criteria – Does not		
apply	Web: Supports	Web:
Revised Section 508 – Does not		
apply		
2.2.5 Re-authenticating (Level AAA)		
EN 301 549 Criteria – Does not		
apply	Web: Supports	Web:
Revised Section 508 – Does not		
apply		
2.2.6 Timeouts (Level AAA 2.1 only)		
EN 301 549 Criteria – Does not		
apply	Web: Supports	Web:
Revised Section 508 – Does not		
apply		
2.3.2 Three Flashes (Level AAA)		
EN 301 549 Criteria – Does not		
apply	Web: Does not apply	Web:
Revised Section 508 – Does not		
apply		
2.3.3 Animation from Interactions	Web: Supports	Web:
(Level AAA 2.1 only)		

EN 301 549 Criteria – Does not		
apply		
Revised Section 508 – Does not		
apply		
2.4.8 Location (Level AAA)		
EN 301 549 Criteria – Does not	Web: Does not apply	
apply	ves. Boes not apply	Web:
Revised Section 508 – Does not		
apply		
2.4.9 Link Purpose (Link Only) (Level		
AAA)		
EN 301 549 Criteria – Does not	Web: Supports	Web:
apply	Treat Supports	
Revised Section 508 – Does not		
apply		
2.4.10 Section Headings (Level AAA)		
EN 301 549 Criteria – Does not	L.,	L
apply	Web: Supports	Web:
Revised Section 508 – Does not		
apply		
2.5.5 Target Size (Level AAA 2.1 only)		
EN 301 549 Criteria – Does not	Male Come and a	NA/-I-
apply	Web: Supports	Web:
Revised Section 508 – Does not		
apply		
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only)		
EN 301 549 Criteria – Does not	Web: Does not apply	
apply	veb. Does not apply	Web:
Revised Section 508 – Does not		
apply		
3.1.3 Unusual Words (Level AAA)		
EN 301 549 Criteria – Does not		
apply	Web: Supports	Web:
Revised Section 508 – Does not		
apply		
3.1.4 Abbreviations (Level AAA)		
EN 301 549 Criteria – Does not		
apply	Web: Supports	Web:
Revised Section 508 – Does not		
apply		
3.1.5 Reading Level (Level AAA)		
EN 301 549 Criteria – Does not		
apply	Web: Supports	Web:
Revised Section 508 – Does not		
apply		
3.1.6 Pronunciation (Level AAA)	Web: Supports	Web:
	•	

	-	
EN 301 549 Criteria – Does not		
apply		
Revised Section 508 – Does not		
apply		
3.2.5 Change on Request (Level AAA)		
EN 301 549 Criteria – Does not	Mah. Dags not apply	
apply	Web: Does not apply	Web:
Revised Section 508 – Does not		
apply		
3.3.5 Help (Level AAA)		
EN 301 549 Criteria – Does not		
apply	Web: Supports	Web:
Revised Section 508 – Does not		
apply		
3.3.6 Error Prevention (All) (Level		
AAA)		
EN 301 549 Criteria – Does not	NA/ala. Dantially averagets	14/a la .
apply	Web: Partially supports	Web:
Revised Section 508 – Does not		
apply		

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	
302.2 With Limited Vision	Supports	
302.3 Without Perception of Color	Supports	
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Supports	
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: <u>Hardware</u>

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not applicable	
402.2.2 Transactional Outputs	Not applicable	
402.2.3 Speech Delivery Type and Coordination	Not applicable	
402.2.4 User Control	Not applicable	
402.2.5 Braille Instructions	Not applicable	
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not applicable	
402.3.2 Non-private Listening	Not applicable	
402.4 Characters on Display Screens	Not applicable	
402.5 Characters on Variable Message Signs	Not applicable	
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not applicable	

404 Preservation of Information Provided		 Heading cell – no response required
<u>for Accessibility</u>	required	0
404.1 General	Not applicable	
<u>405 Privacy</u>	Heading cell – no response required	Heading cell – no response required
405.1 General	Not applicable	
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Not applicable	
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not applicable	
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not applicable	
407.3.2 Alphabetic Keys	Not applicable	
407.3.3 Numeric Keys	Not applicable	
407.4 Key Repeat	Not applicable	
407.5 Timed Response	Not applicable	
407.6 Operation	Not applicable	
407.7 Tickets, Fare Cards, and Keycards	Not applicable	
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not applicable	
407.8.1.1 Vertical Plane for Side Reach	Not applicable	
407.8.1.2 Vertical Plane for Forward Reach	Not applicable	
407.8.2 Side Reach	Not applicable	
407.8.2.1 Unobstructed Side Reach	Not applicable	
407.8.2.2 Obstructed Side Reach	Not applicable	
407.8.3 Forward Reach	Not applicable	
	Not applicable	
407.8.3.2 Obstructed Forward Reach	Not applicable	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not applicable	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not applicable	
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not applicable	
408.3 Flashing	Not applicable	
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Not applicable	
410 Color Coding	Heading cell – no response required	Heading cell – no response required
408.3 Flashing 409 Status Indicators 409.1 General	Not applicable Heading cell – no response required Not applicable Heading cell – no response	

410.1 General	Not applicable	
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Not applicable	
<u>412 ICT with Two-Way Voice</u>	Heading cell – no response	 Heading cell – no response required
<u>Communication</u>	required	Heading cen = no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not applicable	
412.2.2 Volume Gain for Non-Wireline ICT	Not applicable	
412.3 Interference Reduction and	Heading cell – no response	 Heading cell – no response required
Magnetic Coupling	required	Heading cen = no response required
412.3.1 Wireless Handsets	Not applicable	
412.3.2 Wireline Handsets	Not applicable	
412.4 Digital Encoding of Speech	Not applicable	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not applicable	
412.7 Video Communication	Not applicable	
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not applicable	
412.8.2 Voice and Hearing Carry Over	Not applicable	
412.8.3 Signal Compatibility	Not applicable	
412.8.4 Voice Mail and Other Messaging Systems	Not applicable	
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not applicable	
413.1.2 Pass-Through of Closed Caption Data	Not applicable	
414 Audio Description Processing	Heading cell – no response	 Heading cell – no response required
<u>Technologies</u>	required	Heading cen = no response required
414.1.1 Digital Television Tuners	Not applicable	
414.1.2 Other ICT	Not applicable	
415 User Controls for Captions and Audio	Heading cell – no response	 Heading cell – no response required
<u>Descriptions</u>	required	liteduling cell — no response required
415.1.1 Caption Controls	Not applicable	
415.1.2 Audio Description Controls	Not applicable	

Chapter 5: Software

501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive	Heading cell – no response	Heading cell and recognized
<u>Technology</u>	required	Heading cell – no response required
502.2.1 User Control of Accessibility	Supports	
Features	Supports	
502.2.2 No Disruption of Accessibility	Supports	
Features		
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	
502.3.2 Modification of Object Information	Supports	
502.3.3 Row, Column, and Headers	Supports	
502.3.4 Values	Supports	
502.3.5 Modification of Values	Supports	
502.3.6 Label Relationships	Supports	
502.3.7 Hierarchical Relationships	Supports	
502.3.8 Text	Supports	
502.3.9 Modification of Text	Supports	
502.3.10 List of Actions	Supports	
502.3.11 Actions on Objects	Supports	
502.3.12 Focus Cursor	Supports	
502.3.13 Modification of Focus Cursor	Supports	
502.3.14 Event Notification	Supports	
502.4 Platform Accessibility Features	Supports	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	
503.3 Alternative User Interfaces	Supports	
503.4 User Controls for Captions and	Heading cell – no response	Handing call the ways are a very inch
Audio Description	required	Heading cell – no response required
503.4.1 Caption Controls	Supports	
503.4.2 Audio Description Controls	Supports	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not	See WCAG 2.x section	See information in WCAG 2.x section
authoring tool, enter "not applicable")	77.07.0	
504.2.1 Preservation of Information		
Provided for Accessibility in Format	Supports	
Conversion		
504.2.2 PDF Export	Supports	
504.3 Prompts	Supports	
504.4 Templates	Supports	

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	
603.3 Accommodation of Communication Needs	Supports	

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Notes:

Chapter 4: Functional Performance Statements (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports	
4.2.2 Usage with limited	Supports	
vision 4.2.3 Usage without perception of colour	Supports	
4.2.4 Usage without hearing	Supports	
4.2.5 Usage with limited hearing	Supports	
4.2.6 Usage with no or limited vocal capability	Supports	
4.2.7 Usage with limited manipulation or strength	Supports	
4.2.8 Usage with limited reach	Supports	
4.2.9 Minimize photosensitive seizure triggers	Supports	
4.2.10 Usage with limited cognition, language or learning	Supports	
4.2.11 Privacy	Supports	

Chapter 5: Generic Requirements

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Supports	
5.1.3.2 Auditory output delivery including speech	Supports	
5.1.3.3 Auditory output correlation	Supports	

5.1.3.4 Speech output user	Supports	
control		
5.1.3.5 Speech output automatic interruption	Supports	
5.1.3.6 Speech output for non-text content	Supports	
5.1.3.7 Speech output for video information	Supports	
5.1.3.8 Masked entry	Supports	
5.1.3.9 Private access to personal data	Supports	
5.1.3.10 Non-interfering audio output	Supports	
5.1.3.11 Private listening volume	Supports	
5.1.3.12 Speaker volume	Supports	
5.1.3.13 Volume reset	Supports	
5.1.3.14 Spoken languages	Supports	
5.1.3.15 Non-visual error identification	Does not support	
5.1.3.16 Receipts, tickets, and transactional outputs	Does not support	
5.1.4 Functionality closed to text enlargement	Supports	
5.1.5 Visual output for auditory information	Supports	
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Supports	
5.1.7 Access without speech	Supports	
5.2 Activation of accessibility features	Supports	
5.3 Biometrics	Supports	
5.4 Preservation of accessibility information	Supports	
during conversion		
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Supports	
5.5.2 Operable parts discernibility	Supports	
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Supports	
5.6.2 Visual status	Supports	

5.7 Key repeat	Supports	
5.8 Double-strike key	Supports	
acceptance		
5.9 Simultaneous user actions	Supports	

Chapter <u>6: ICT with Two-Way Voice Communication</u>

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech		
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Not applicable	
6.2.1.2 Concurrent voice and text	Not applicable	
6.2.2.1 Visually distinguishable display	Not applicable	
6.2.2.2 Programmatically determinable send and receive direction	Not applicable	
6.2.2.3 Speaker identification	Not applicable	
6.2.2.4 Visual indicator of Audio with RTT	Not applicable	
6.2.3 Interoperability	Not applicable	
6.2.4 RTT responsiveness	Not applicable	
6.3 Caller ID	Not applicable	
6.4 Alternatives to voice-based services	Not applicable	
6.5 Video communication	Heading cell – no response required	Heading cell – no response required
6.5.1 General (informative)	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution	Supports	
6.5.3 Frame rate	Supports	
6.5.4 Synchronization between audio and video	Supports	
6.5.5 Visual indicator of audio with video	Supports	
6.5.6 Speaker identification with video (sign language) communication	Supports	
6.6 Alternatives to video-based services (advisory only)	Advisory – no response required	Advisory – no response required

Chapter <u>7: ICT with Video Capabilities</u>

Notes:

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Supports	
7.1.2 Captioning synchronization	Does not support	
7.1.3 Preservation of captioning	Does not support	
7.1.4 Captions characteristics	Does not support	
7.1.5 Spoken subtitles	Does not support	
7.2.1 Audio description playback	Does not support	
7.2.2 Audio description synchronization	Does not support	
7.2.3 Preservation of audio description	Does not support	
7.3 User controls for captions and audio description	Does not support	

Chapter 8: Hardware

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections	Not applicable	
8.1.3 Colour	Not applicable	
8.2 Hardware products with speech	Heading cell – no response required	Heading cell – no response required
output		
8.2.1.1 Speech volume range	Not applicable	
8.2.1.2 Incremental volume control	Not applicable	
8.2.2.1 Fixed-line devices	Not applicable	
8.2.2.2 Wireless communication	Not applicable	
devices		
8.3 Stationary ICT	Heading cell – no response required	Heading cell – no response required

8.5 Tactile indication of speech mode	Not applicable	
8.4.3 Keys, tickets and fare cards	Not applicable	
8.4.2.2 Force of operation of mechanical parts	Not applicable	
8.4.2.1 Means of operation of mechanical parts	Not applicable	
8.4.1 Numeric keys	Not applicable	
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
8.3.6 Installation instructions	Not applicable	
8.3.5 Visibility	Not applicable	
8.3.4.3.3 Parallel approach	Not applicable	
8.3.4.3.2 Forward approach	Not applicable	
8.3.4.2 Clear floor or ground space	Not applicable	
8.3.4.1 Change in level	Not applicable	
8.3.3.3.2 Obstructed (≤ 610 mm) side reach	Not applicable	
8.3.3.3.1 Obstructed (≤ 255 mm) side reach	Not applicable	
8.3.3.2 Unobstructed low side reach	Not applicable	
8.3.3.1 Unobstructed high side reach	Not applicable	
8.3.2.6 Knee clearance	Not applicable	
8.3.2.5 Toe clearance	Not applicable	
8.3.2.4 Knee and toe clearance width	Not applicable	
8.3.2.3.3 Obstructed (< 635 mm) forward reach	Not applicable	
8.3.2.3.2 Obstructed (< 510 mm) forward reach	Not applicable	
8.3.2.3.1 Clear space	Not applicable	
8.3.2.2 Unobstructed low forward reach	Not applicable	
8.3.2.1 Unobstructed high forward reach	Not applicable	
		1

Chapter 9: Web (see WCAG 2.x section)

Chapter 10: Non-Web Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section
10.5 Caption positioning	Supports	
10.6 Audio description timing	Supports	

Chapter 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section
11.5 Interoperability with assistive	Heading cell – no response required	Heading cell – no response required
technology		
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
service support for software that		
provides a user interface		
11.5.2.2 Platform accessibility	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
service support for assistive		
technologies	h .	
11.5.2.3 Use of accessibility	Supports	
services	Cumpouto	
11.5.2.4 Assistive technology	Supports	
11.5.2.5 Object information	Supports	
11.5.2.6 Row, column, and headers	Supports	
11.5.2.7 Values	Supports	
11.5.2.8 Label relationships	Supports	
11.5.2.9 Parent-child relationships	Supports	
11.5.2.10 Text	Supports	
11.5.2.11 List of available actions	Supports	
11.5.2.12 Execution of available	Supports	
actions		
11.5.2.13 Tracking of focus and	Supports	
selection attributes		
11.5.2.14 Modification of focus and	Supports	
selection attributes		
11.5.2.15 Change notification	Supports	
11.5.2.16 Modifications of states	Supports	
and properties		

11.5.2.17 Modifications of values and text	Supports	
11.6 Documented accessibility	Heading cell – no response required	Heading cell – no response required
usage		
11.6.1 User control of accessibility	Supports	
features		
11.6.2 No disruption of accessibility	Supports	
features		
11.7 User preferences	Supports	
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section
	(If not authoring tool, enter "Not	
	Applicable")	
11.8.3 Preservation of accessibility	Supports	
information in transformations		
11.8.4 Repair assistance	Supports	
11.8.5 Templates	Supports	

Chapter 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	
12.2.3 Effective communication	Supports	
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Chapter 13: ICT Providing Relay or Emergency Service Access

Criteria	Conformance Level	Remarks and Explanations
13.1 Relay services requirements	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	Not applicable	
13.1.3 Sign relay services	Not applicable	

13.1.4 Lip-reading relay services	Not applicable	
13.1.5 Captioned telephony services	Not applicable	
13.1.6 Speech to speech relay services	Not applicable	
13.2 Access to relay services	Not applicable	
13.3 Access to emergency services	Not applicable	